(Website) Privacy Policy

Last updated: October 2026

At Tel Aviv University Trust ("TAU Trust", "we", "us", "our"), we respect your privacy and are committed to protecting your personal information. This policy explains what personal data we collect, why, and what choices and rights you have, when you use www.tautrust.org (the "Website") or otherwise interact with us.

About us

TAU Trust is a registered charity (number 314179) and a company limited by guarantee registered in England and Wales (number 00939510). Our registered office is at 3rd Floor 86 - 90 Paul Street, London, England, EC2A 4NE. We raise funds and awareness to support education, research, and scholarships at Tel Aviv University.

TAU Trust is the "data controller" for the personal data described in this policy.

Your privacy

We take our duty to look after your personal information seriously, and only use it in the ways set out in this policy. We may update this policy from time to time, for example to reflect a change in the law or in how we operate; the "Last updated" date above shows when it was last revised, and where a change is significant we will highlight it on the Website.

Website usage and cookies

When you visit the Website we use cookies and similar technologies. Cookies are small files stored on your device. They help a website work and stay secure, remember your choices, and, in some cases, measure how it is used or show content from other providers.

We use a cookie management tool, CookieYes, on the Website. When you first visit, a banner lets you accept all cookies, reject non-essential cookies, or choose by category using "Customize". Cookies that need your consent are not set unless you agree. Strictly necessary cookies are always on, because the Website could not work securely without them, though you can block them in your browser settings, which may affect how the Website works. You can change your choices at any time.

The cookies we use fall into these categories:

Category	What they do	Set by
Strictly necessary — no consent needed	Keep the Website secure and working, remember your cookie choices, protect our forms from spam and fraud, and let our online forms work.	TAU Trust and our service providers, including CookieYes, Google reCAPTCHA, Amazon Web Services and our online forms provider
Functional and analytics — consent needed	Support features such as embedded videos, and show how embedded content is used.	YouTube (Google)

Category	What they do	Set by
Advertising — consent needed	We do not use cookies to advertise to you ourselves. Some cookies set by YouTube when an embedded video loads fall into this category and are used by Google.	YouTube (Google)

Some cookies are set by other organisations, mainly Google (for YouTube videos on some pages and reCAPTCHA on our forms). Those organisations decide how their cookies work and what they do with the information, under their own privacy policies. We only load YouTube content once you have agreed to the relevant cookies.

You can see the full list of cookies on the Website, what each one does and how long it lasts, by selecting "Customize" on the cookie banner and expanding each category. We keep this list accurate by reviewing it whenever the Website or the services it uses change, and by scanning the Website periodically.

You can also block or delete cookies in your browser settings. Some parts of the Website may not work properly if you do.

When you make a donation

When you donate through the Website, we collect your name, contact details, and payment information. Card payments are processed securely by Stripe. We do not store your full card details ourselves. If you complete a Gift Aid declaration, we also collect the information needed to make that claim, including confirmation of your UK taxpayer status, and we keep these records for as long as HMRC requires.

If a donation is made in memory of someone, or with a dedication message, we'll only use the information you give us for the purpose you've told us about.

When you book an event

When you register for or make a donation for a place at an event, we collect your name, contact details, and, for paid events, payment information (processed by Stripe as above). We may also collect dietary or accessibility requirements where relevant to the event, which is treated as special category data — see the "Special category information" section below.

When you lead, speak at, or present at an event

If you host, chair, speak at, or present at one of our events, we collect your name, contact details, and a biography and photograph to use on the Website and in event materials to promote the event and your involvement. We may also collect dietary or accessibility requirements, and, where we are paying a fee or reimbursing expenses, bank details and any information needed for tax purposes.

With your agreement, we may also photograph or film you as part of the event, for the reasons set out in "Photography and filming at events" below.

Photography and filming at events

We may photograph, film, or livestream our events — including speakers, presenters, and attendees — for TAU Trust's promotional, fundraising, and reporting purposes. Where we do this, we rely on our legitimate

interests in promoting our charitable work, and signage will be displayed at the venue to let you know filming is taking place.

We will let you know about planned photography or filming in advance where we can, so you can tell us if you'd prefer not to be included. You can also let a member of staff know when you arrive, and we will take reasonable steps to avoid including you, or to exclude you from published material on request. If you are attending with, or bringing, anyone under 18, please make us aware so we can take extra care.

We keep event photography and footage for as long as it remains useful for promotional and archive purposes, and you can ask us to remove you from anything already published — see "Your rights" below.

When you subscribe to our newsletter

When you sign up to our newsletter, we ask for your name and email address so we can send you updates about TAU Trust and Tel Aviv University. We use an email newsletter platform to deliver our newsletters, and we may gather statistics on opens and clicks to help us understand what content is useful and improve future communications. You can unsubscribe at any time using the link at the bottom of any newsletter, or by emailing us.

When you contact us

When you get in touch by email, phone, or through a form on the Website, we'll only use the information you give us to respond to your query. We aim to reply as promptly as we can.

Members, service users, and their families

Where we support individuals connected to Tel Aviv University for example, scholarship recipients or students, we collect the information needed to provide that support effectively, which may include contact details, information about their circumstances, and details of family members where relevant. We keep this information only for as long as needed for that purpose and in line with our legal obligations.

Links to other websites

The Website links to other websites, including Tel Aviv University's own site and social media platforms. Once you leave our Website via one of these links, this policy no longer applies, and we are not responsible for the privacy practices of those sites. We recommend you check the privacy policy of any third-party website you visit.

Interactions on social media platforms (for example, commenting on or sharing our posts) are governed by that platform's own terms and privacy policy, not this one. We will never ask for personal or sensitive information over social media, and if you need to discuss something sensitive, please contact us directly instead.

Children

The Website is not intended for anyone under 16. If you are under 16, please make sure a parent or guardian gives their consent before you send us any personal information.

Special category information

Special category data is information that is treated as more sensitive under data protection law, including details about health, racial or ethnic origin, religious beliefs, political opinions, or sexual orientation. We only collect this kind of information where we genuinely need to, for example, dietary or access requirements for an event, or health information relevant to a visit, delegation, mission, or other event or activity we are organising, or to a scholarship recipient we support and we will always be clear about why we need it. We apply extra security measures to protect this information.

Collecting your information

We collect personal information about you when you:

- make a donation or set up a regular gift;
- register for or make a donation for a place at an event;
- host, speak at, or present at an event on our behalf;
- sign up to our newsletter;
- get in touch by phone, email, or a form on the Website;
- apply for a role or volunteering opportunity with us; or
- engage with us as a scholarship recipient, student, or other service user.

We may also receive information about you from a parent, guardian, or family member acting on your behalf, or from someone providing services on your behalf.

Our legal basis for using your information

We need a valid legal basis for everything we do with your personal information. The table below sets out our main activities and the basis we rely on for each. Where the lawful basis is consent, you can withdraw consent at any time, and you can object where we rely on legitimate interests — see "Your rights" below.

What we do	Information involved	Our legal basis
Taking and acknowledging donations, and claiming Gift Aid	Name, contact details, donation and Gift Aid details	**Legitimate interests**
Keeping financial and Gift Aid records	Donation, payment and Gift Aid declaration records	**Legal obligation**
Event bookings and joining details	Name, contact details, booking details	**Legitimate interests**
Dietary, access or health needs at events	Dietary requirements, access needs, health information you choose to give us	**Consent (explicit)**
Event speakers, hosts and presenters	Name, contact details, biography, photograph, bank details if we pay a fee or expenses	**Contract**
Event photography and filming	Photographs and video in which you appear	**Legitimate interests**
Newsletter and email marketing	Name, email address, preferences, email opens and clicks	**Consent**
Postal updates and appeals	Name, postal address, giving history and preferences	**Legitimate interests**

What we do	Information involved	Our legal basis
Responding to enquiries and surveys	Name, contact details, what you tell us	**Legitimate interests**
Handling data protection complaints and rights requests	Name, contact details, details of your request or complaint	**Legal obligation**
Non-essential cookies on the Website	IP address, device and browser details, pages visited	**Consent**
Essential cookies and Website security	IP address, device and browser details	**Legitimate interests**
Job applicants	Name, contact details, CV, references	**Contract**
Responding to legal and regulatory requests	Whatever information we are legally required to provide	**Legal obligation**

Where your information is stored

Wherever possible, we process personal information within the UK or the European Economic Area. Some of our service providers, for example Stripe, may process data outside the UK/EEA, including in the United States. Where this happens, we make sure appropriate safeguards are in place, such as relying on providers covered by UK adequacy regulations or using approved contractual clauses, so your information continues to receive a similar standard of protection.

Sharing your information

We do not sell or rent your personal information. We only share it:

- with trusted third-party service providers who help us operate — for example, our payment processor, our newsletter platform, IT support, or professional advisers — who are only permitted to use it for the purposes we've agreed;
- where required by law, or for the prevention of crime, taxation, or national security purposes;
- with a parent or guardian, where you are under 16;
- if we run an event jointly with another named organisation, in which case we will make this clear when you register; or
- if TAU Trust's operations were ever transferred to another organisation, in which case your information may transfer with it, for the same purposes it was originally collected.

Retaining your information

We only keep personal information for as long as we need it for the purpose it was collected. As a general guide:

- Donor and supporter records: for as long as you remain in contact with us, or for a period of 7 years to meet accounting, Gift Aid, and legal requirements.
- Newsletter subscribers: for as long as you remain subscribed.
- Event bookings: for a reasonable period after the event, to deal with any follow-up queries.

Where you ask us to stop contacting you, we may keep a minimal record on a suppression list, purely so we don't accidentally contact you again.

Keeping your information secure

We have security measures in place to prevent your personal information being lost, misused, altered, or accessed without permission. Only staff, trustees, and volunteers who need access as part of their role are given it, and anyone processing data on our behalf is contractually required to keep it secure and confidential. We have procedures in place to respond to any suspected data breach, and will notify you and the ICO where we are required to.

Your rights

Under data protection law, you have the right to:

- remove your consent at any time;
- be told how we use your personal information (right to be informed);
- ask for a copy of the information we hold about you (right of access);
- ask us to correct information that is wrong or incomplete (right of rectification);
- ask us to stop using your information in certain circumstances (right to restrict processing);
- ask us to delete your information, subject to any legal requirement for us to keep it — such as retaining Gift Aid records for HMRC (right to erasure);
- object to your information being used for marketing purposes (right to object);
- ask for your information in a portable format, where relevant (right to data portability); and
- not be subject to a decision based solely on automated processing (including profiling) that has a legal or similarly significant effect on you, without the right to have a person review it (rights around automated decision-making).

To exercise any of these rights, please contact us using the details below. We will respond within one month of verifying your identity.

Complaints

If you believe we have not handled your personal data in accordance with data protection legislation, please raise your concern with us first. We are committed to reviewing and responding to your complaint.
You may contact us using the information in the next section.

We will acknowledge your complaint within 30 days and provide a full response, following our investigation, without undue delay. If our investigation takes longer than expected, we will keep you informed of our progress and let you know when you can expect a response.

If you are dissatisfied with our response, you may refer your complaint to the Information Commissioner's Office (ICO), the UK's independent data protection supervisory authority:
Website: www.ico.org.uk | Telephone: 0303 123 1113
Post: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

You may contact the ICO at any time, but we encourage you to contact us first as many concerns can be resolved quickly and informally.

How to contact us

If you have any questions about this policy, want to exercise your rights, or would like a copy of the information we hold about you, please contact us:

- By post to our administrative offices: TAU Trust, Gabriel Mews, off Crewys Road, London, NW2 2GD
- By phone: 0207 446 8790 | By email: info@tau-trust.co.uk